II FReeCom

INNOVATIVE GERMAN QUALITY

USER MANUAL

PROTECTION SOFTWARE
FOR EXTERNAL FREECOM HARD DISK

Please note: this manual is a general manual which is used for several Freecom products. Product pictures shown in this manual may differ from the device you bought.

Need assistance? Have questions?

In case you have a question about the use of this product, need information about other Freecom products or need technical assistance, please contact the Freecom Service Center for your country. See www.freecom.com for details.

Freecom offers free unlimited helpdesk support.

Warning !

Chapter: Activating data protection with the "Freecom Drive Protection" tool

Freecom Drive Protection

You can protect your Freecom HD from unwanted access by enabling the password protection.

The use of the password protection is purely optional. If you don't want to use this security option, you can immediately use your Freecom HD out of the box, without any configuration steps necessary, just as any standard USB hard drive.

The drive protection software also allows you configuring your Freecom HD with a public partition and an encrypted partition. The public partition can be accessed by anyone while the encrypted partition can only be accessed after identifying with the correct password.

> ⚠️ **Attention: when setting up the security option, all data will be deleted on your hard drive. You have the possibility to backup all data that is stored on the hard disk to your local hard drive by choosing the option "Copy existing data to temporary folder before formatting the drive" during the setup. This option will backup ALL data, so make sure to have enough free space on your computer!**

Initial setup of password protection

In MyComputer, select the Freecom HD. Click "StartPC.exe".

A menu screen will appear. Select "Software" and then select "Drive Protection".

Run the Freecom Drive Protection software. Click on "Next" to start the setup. Follow the installation instructions on the screen.

In the next screen, the following options have to be specified:

1. Enter your chosen password and confirm it in the second box.
2. How much disk space shall be used for the public (non-encrypted) partition?

The public partition is available for anyone without identification.

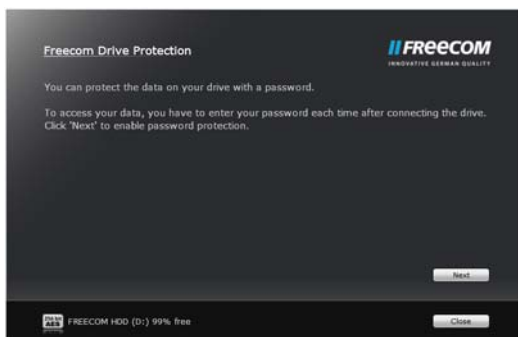3. Save existing data from the hard disk

    Your hard disk will be formatted during configuration. You have two options to choose from:

a. Copy existing data to temporary folder before formatting the drive:

    This option will backup ALL data, so make sure to have enough free space on your computer! After successful configuration, your data will be copied back from your computer to your Freecom HD.

b. All existing data on your hard drive will be deleted:

    This option will backup ONLY Freecom files (software, manuals) to your computer. All other data will be deleted!

A password-protected partition was now created on your Freecom HD in the size that you defined.
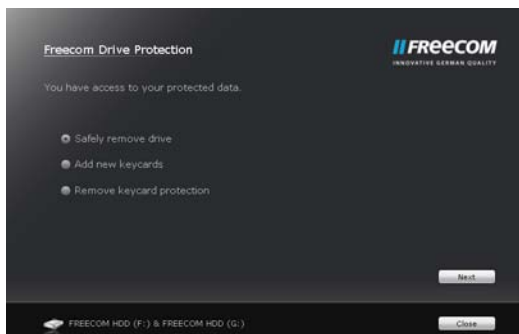
Changing and removing the password

If you are logged in with your password and run the „Drive Protection" software again, you have the following options:

- Safely remove device
- Change password
- Remove password protection

1. Safely remove hard drive

This option allows you to safely remove the hard drive from your system. After using the drive we recommend you use this option to remove the drive, in order to prevent data loss.

After use, we recommend you switch off the power of the Freecom HD.

2. Change password

Select „change password" and enter the old and the new password. Confirm the new password by typing it again and click on "Next". Your password will be changed now. The next time you have to enter the password, you have to use the new password.

3. "Remove password protection"

The password protection can any time be removed from your Freecom HD. You may always decide to not use the security option anymore. To remove the protection, select this option. After this procedure, you can use the Freecom HD as any other (unprotected) external USB hard drive.

> **ATTENTION: when removing the password protection, the hard drive will be formatted and all your data will be lost. Make sure you have made a backup of your important files before using this removal option.**
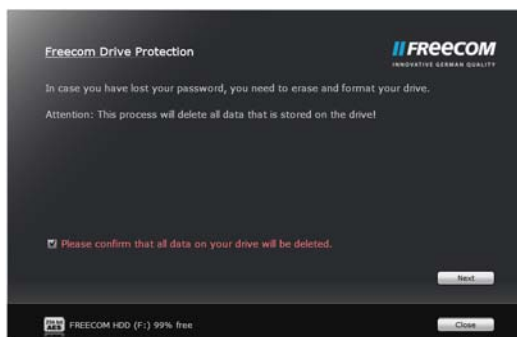
I lost my password. What can I do now?

If you have lost your password, you will not be able to get access to your data on the Freecom HD anymore.

To use your Freecom HD again, the password protection has to be removed. When removing the password protection, the hard drive will be formatted and all your data will be lost. Make sure you always regularly make a backup of your important files.

Run the Freecom Drive Protection software and confirm that all data on the hard drive will be deleted. Click on "Next" and confirm again that all data will be deleted.

The password protection will now be removed and the hard drive will be formatted. This might take up to two hours.

After the hard drive has successfully been formatted, you can either use the drive without password protection or set up new password.

> ⚠ **If at any point during installing and/or configuring your Freecom HD you need assistance or have questions, please contact the Freecom Support Center for your country. See www.freecom.com for details.**
>
> **Freecom offers free unlimited helpdesk support.**